



*Benefits of Accraply's Service*

# THE ACCRAPLY GUARANTEE

**WHEN YOU PARTNER WITH ACCRAPLY** for pharmaceutical labeling solutions, you're partnering with a trusted global labeling machine manufacturer with over 150 years of experience.

At Accraply, we don't just provide high-quality labeling machines. We provide rugged reliability, lifetime support, and customized solutions to meet your exact pharmaceutical labeling requirements.

**THE ACCRAPLY GUARANTEE IS MADE UP OF THREE CORE PRINCIPLES**



## 3 CORE PRINCIPLES

**VIEW NEXT PAGE**



PRINCIPLE 01

**WE WANT TO EARN YOUR TRUST.**

All Accraply equipment is designed and configured specifically for your application, plant, product and operating requirements. We invite you to work with us throughout the entire planning, purchasing and production cycle to discover the benefits of single source automation, integration, and the most advanced technology available in the industry today.

Every pharmaceutical company, product, and package is different. At Accraply, we work with you to design and implement the most efficient labeling solutions to increase efficiency.

PRINCIPLE 02

**WE PROVIDE GLOBAL EXPERTISE, SERVED LOCALLY.**

Our global expertise, delivered locally, allows us to be a focused and responsive partner that supports all your labeling needs.

We're headquartered in Minneapolis, Minnesota (USA), have facilities in Minnesota (USA), Ontario (CAN), and Manchester (UK). Additional sales and service offices are in California and Illinois, and we have more sales and service representatives throughout the world.



PRINCIPLE 03

**WE PROMISE EXCELLENT SUPPORT.**

Aftermarket service isn't an afterthought. We service all our equipment for the life of the machine, including the installed base of acquired brands. Our factory-trained service technicians are always available to ensure your equipment can provide long term performance and reliability.

Our service team is always committed to customer satisfaction with the following services, included.

- ✔ **Installation & Start Up Support**
- ✔ **Machine Audits**
- ✔ **Tele-service**
- ✔ **Troubleshooting**
- ✔ **Training**
- ✔ **Field Repairs**
- ✔ **Preventative Maintenance**
- ✔ **Repair Advice**
- ✔ **Rebuilds & Upgrades**
- ✔ **Replacement Parts for all Machinery**

**LEARN MORE ABOUT THE BENEFITS OF ACCRAPLY'S SERVICES**

Contact one our experienced Sales Engineers to discuss how Accraply's labeling solutions can make a difference.